Please note that this document is intended only as general guidance for Australians in Malaysia, to assist you to navigate publicly available information on COVID-19 testing options in Malaysia. It has no legal status and is not a substitute for medical advice. Please read it together with information on the Malaysian Ministry of Health website and Australian Department of Health website.

COVID-19 Testing options in Malaysia

If you have symptoms that indicate a case of COVID-19, and you have used the Australian Government's health tracker function that confirms it's worth investigating further, then you can choose two routes:

- Malaysian public testing; or
- Malaysian private testing.

Test results will generally be available 24-48 hours after testing.

It's important to understand that if you test positive for COVID-19, **the Malaysian authorities will ask you to be hospitalised at one of Malaysia's designated COVID admitting hospitals.**

For Kuala Lumpur, this might be at i) Kuala Lumpur General Hospital (details below), or ii) at Sungai Buloh Hospital, located about 21km from the KL City Centre in Selangor (address Jalan Hospital, Sungai Buloh, ph:03-6145 4333).

Testing option 1: Public system

If you wish to go the public testing route, you should first call the Malaysian Ministry of Health (MoH) hotline to seek their opinion:

03-8881 0200

03-8881 0600, or

03-8881 0700. (For reference, their email address is: cprc@moh.gov.my.)

If they agree you meet the MoH criteria for testing (see below), the designated public screening hospital in Kuala Lumpur is:

Hospital Kuala Lumpur, tel 03 2615 5555, 23 Jalan Pahang, KLCC (opposite the National Art Gallery).

The entrance for emergency at Hospital Kuala Lumpur is **Pintu Masuk Utama Hospital Kuala Lumpur** (Main Entrance). Follow the signboard that says 'Emergency' which is on the Ground Floor near to the main entrance.

If required: Hospital KL Covid-19 Operations Room, Hospital Kuala Lumpur;

Direct Line: 03 2615 5553/4/6

If you are outside Kuala Lumpur, the full list of designated Screening Hospitals (and their associated Admitting Hospitals) nation-wide is available here.

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It is worth emphasising that public hospitals, including Hospital KL, will <u>only take in for screening</u> people that have met the [criteria](#) set down by the MOH[4], which are:

- *Acute respiratory infection (sudden onset of respiratory infection with at least one of: shortness of breath, cough or sore throat) with or without fever;*

   AND

- *Travelled to or resided in [a] foreign country within the 14 days before the onset of illness.*

   OR

- *Close contact in the 14 days before the onset of illness with a confirmed case of COVID19.*

   OR

- *Attended an event associated with known COVID-19 outbreak.*

Public hospital COVID-19 testing is free of charge for Malaysians (only).

Foreigners will be charged a registration fee (priced between RM100-200). If a foreigner tests positive, there will also be some hospitalisation fees and procedural charges imposed (this is determined by the Finance unit ("Unit Hasil") of the hospital). If the result is negative, a foreigner will be required to pay for the testing.

Testing option 2: Private system

If you do not meet the MoH's criteria, but still wish to have a test, you then have two main options outside the public health system:

- requesting a home test/outcall; or
- visiting a private laboratory or clinic for a test.

The following pages list the laboratories/clinics and private hospitals that are able to conduct a COVID-19 test, based on information compiled by the Australian High Commission. This information may change, so we strongly encourage you to call ahead.

In all cases where you plan to visit a testing centre, you should call ahead to discuss the procedures, and any precautions they would like you to take. Similarly, if you are requesting a home test/outcall, please discuss any precautions to take first.

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[4] MoH website - http://www.moh.gov.my/index.php/pages/view/2019-ncov-wuhan-guidelines (Click on *Annex 1: Case Definition*)

Updated on 21 April 2020

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You should also check the costs of the test. The average cost of a private test is around MYR 600 (approx AUD 230), but may be significantly more, especially for house calls. You should also check payment options, including whether credit card payment is possible, or a bank transfer is preferred (bank transfers from Australian bank accounts may not be possible).

List of testing clinics and laboratories

Guide to following list:

- *Only outcall* - means the testing is not done on site; they will come to you.
  No walk in - meaning you have to call ahead and book

Private Laboratories[5]

Lablink (M) Sdn Bhd (KPJ)

14(129) Jalan Pahang Barat, Off Jalan Pahang, 53000 Kuala Lumpur.
Contact Number : +603 - 4023 4588
Covid-19 test; Monday to Friday, 9.00am to 5.00pm, & Saturday, 9.00am to 1.00pm
Only outcall

Pantai Premier Pathology Sdn Bhd

LG Floor, Pantai Hospital Ampang, Medical Office Block (MOB),
Jalan Perubatan 3, 55100 Pandan Indah, Kuala Lumpur
Tel : +603 4280 9115
Only outcall within Peninsular Malaysia only.

Neogenix Laboratories Sdn Bhd

C707, Level 7, Block C, Kelana Square,
Kelana Jaya, 47301 Petaling Jaya,
Selangor, Malaysia.
Tel no: +603 7621 2154
No walk in testing, only via appointment

Clinipath (M) Sdn Bhd
No. 23 Galeri Empire Jalan Empayar
Off Persiaran Sultan Ibrahim / KU1
41150 Klang Bandar Diraja, Selangor.
Tel: (03) 3342 2828
No walk in testing, only via appointment

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[5] List of recognised private labs can be found at:
http://www.moh.gov.my/moh/resources/Penerbitan/Garis%20Panduan/COVID19/Annex_4a_Agihan_Makmal_Ujian_22032020.pdf

Gribbles Pathology Sdn Bhd

2nd Floor, Wisma Tecna, 18A, Jalan 51A/223
46100 Petaling Jaya
Tel: 1300 88 0234 (International Call +603 78417752
No walk in testing, only via appointment

BP Healthcare Group

Lot 2, Jalan Pendaftar U1/54,
Section U1, Temasya @ Glenmarie,
40150 Shah Alam, Selangor
Tel: 03-5569 9996, 03-5569 6826, 03-5569 0936 (1800-88-7171)

Quantum Diagnostics Core Laboratory

L3-4, 3rd Floor, Wisma Kemajuan, No. 2 Jalan 19/1B,
 46300 Petaling Jaya, Selangor.
Toll Free : 1300133522   General Line : +60376263522
No walk in testing, only via appointment

Qualitas Health Sdn Bhd

Tel: +603 7964 6307/79646363
Only outcall within Peninsular Malaysia only

The KL Sky Clinic
B1-36-2 Soho Suites KLCC, Jalan Perak
50450 Kuala Lumpur
Tel: +60 10 276 3679
 Outcalls only

Private Hospitals

KPJ Damansara Specialist Hospital

119, Jalan SS 20/10, Damansara Utama,
47400 Petaling Jaya, Selangor.
Tel: +603 7718 1000
Walk in to A& E - Monday to Saturday, 8.00am to 12pm

KPJ Sentosa KL Specialist Hopsital

Kompleks Damai, 36, Jalan Cemur,
50400 Kuala Lumpur
Tel: +603 4043 7166/4043 7761
By appointment only

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Prince Court

39, Jalan Kia Peng,
50450 Kuala Lumpur, Malaysia
24-Hour Hotline +603 2160 0000 / Emergency Number +603 2160 0999
Drive-thru Covid-19 Test only
Registration via online only: https://www.princecourt.com/news/drive-thru-covid-19-test-guide/

Gleneagles Hospital Kuala Lumpur

Block A & Block B, 282 & 286,
Jalan Ampang, Kampung Berembang,
50450 Kuala Lumpur
Tel: +603 4141 3018

*Walk in to A& E**On-Site / Drive Through (By Appointment only)* +6011 1301 3579

Sunway Medical Centre Velocity
Pusat Perubatan Sunway Velocity
Lingkaran SV, Sunway Velocity
55100 Kuala Lumpur
Tel: +603 9772 9191
Testing hours: 10am – 2pm, 5pm – 9pm every day. No appointment required.

Thomson Hospitals (Formerly Known as Tropicana Medical Centre)
11, Jalan Teknologi, PJU 5,
Kota Damansara, 47810 Petaling Jaya, Selangor.
Telephone : +603 6287 1111
Walk in to A& E - Monday to Sunday, 24 hours

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All Pantai Hospitals in Malaysia
By appointment only. Testing may be by outcall or onsite, depending which hospital.

Pantai Hopsital Kuala Lumpur No.8, Jalan Bukit Pantai Bangsar, 59100 Kuala Lumpur Tel: +603 2296 0888 Pantai Hospital Ampang Jalan Perubatan 1, Pandan Indah, 55100 Kuala Lumpur= Tel: +603 4289 2828 Pantai Hospital Cheras No.1, Jalan 1/96a, Taman Cheras Makmur 56100 Kuala Lumpur Tel: +603 9145 2888 Pantai Hospital Batu Pahat 9S, Jalan Bintang 1 Taman Koperasi Bahagia 83000 Batu Pahat Johor Tel: +607 433 8811 Pantai Hospital Laguna Merbok, Kedah 1, 10 Persiaran BLM 1 Bandar Laguna Merbok 08000 Sungai Petani Kedah Tel: +604 4442 3888 Pantai Hospital Sungai Petani No.1, Persiaran Cempaka Bandar Amanjaya 08000 Sungai Petani Kedah Tel: +604 442 8888	Pantai Hospital Ayer Keroh No.2418-1, KM9 Lebuh Ayer Keroh 75450 Ayer Keroh Melaka Tel: +606 231 9999 Pantai Hospital Penang 82, Jalan Tengah Bandar Bayan Baru 11900 Bayan Lepas Pulau Pinang Tel: +604 643 8799 Pantai Hospital Ipog 126, Jalan Tambun Taman Ipoh 31400 Ipoh Perak Tel: +605 540 5555 Pantai Hospital Manjung Jalan PPMP 1 Pusat Perniagaan Manjung Point 32040 Seri Manjung Perak Tel: +605 689 8555 Pantai Hospital Klang Lot 5921, Persiaran Raja Muda Musa Taman Radzi 41200 Klang Selangor Tel: +603 3258 5500